

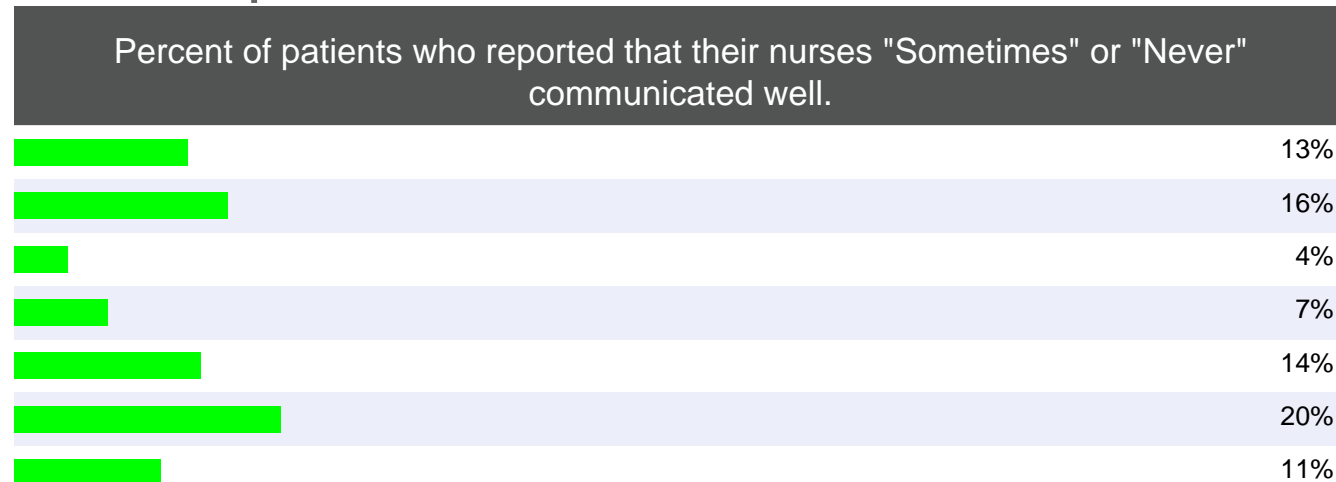
DC Hospitals - Consumer Assessment of Healthcare Providers

Hospital Name	City	State
GEORGE WASHINGTON UNIV HOSPITAL	WASHINGTON	DC
HOWARD UNIVERSITY HOSPITAL	WASHINGTON	DC
GEORGETOWN UNIVERSITY HOSPITAL	WASHINGTON	DC
SIBLEY MEMORIAL HOSPITAL	WASHINGTON	DC
PROVIDENCE HOSPITAL	WASHINGTON	DC
UNITED MEDICAL CENTER	WASHINGTON	DC
WASHINGTON HOSPITAL CENTER	WASHINGTON	DC

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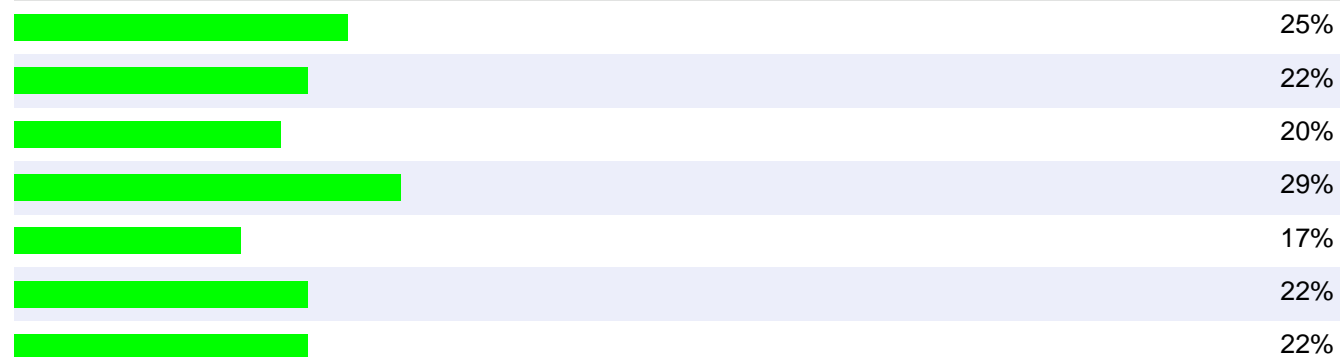
ZIP Code	Phone Number
20037	(202) 716-4605
20060	(202) 745-6100
20007	(202) 784-3000
20016	(202) 537-4680
20017	(202) 269-7000
20032	(202) 574-6611
20010	(202) 877-7000

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Percent of patients who reported that their nurses "Usually" communicated well.



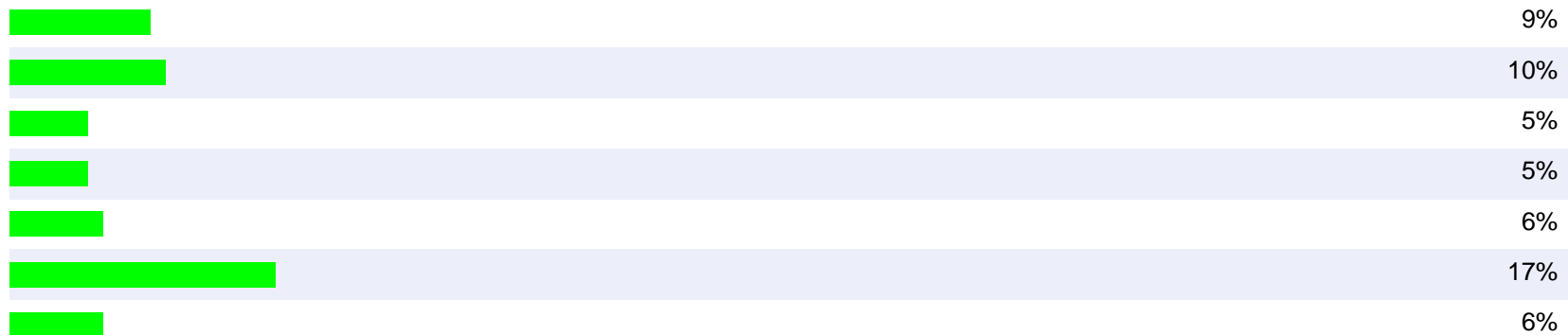
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Percent of patients who reported that their nurses "Always" communicated well.



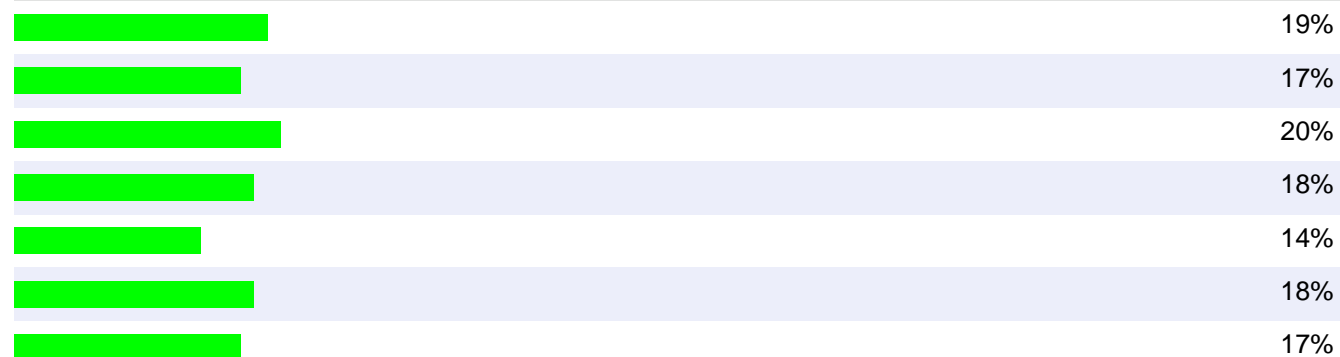
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Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



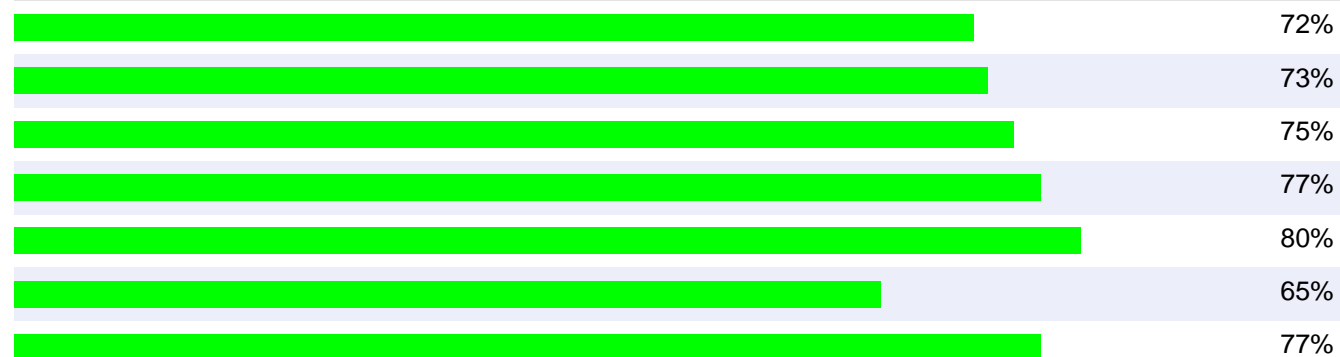
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Percent of patients who reported that their doctors "Usually" communicated well.



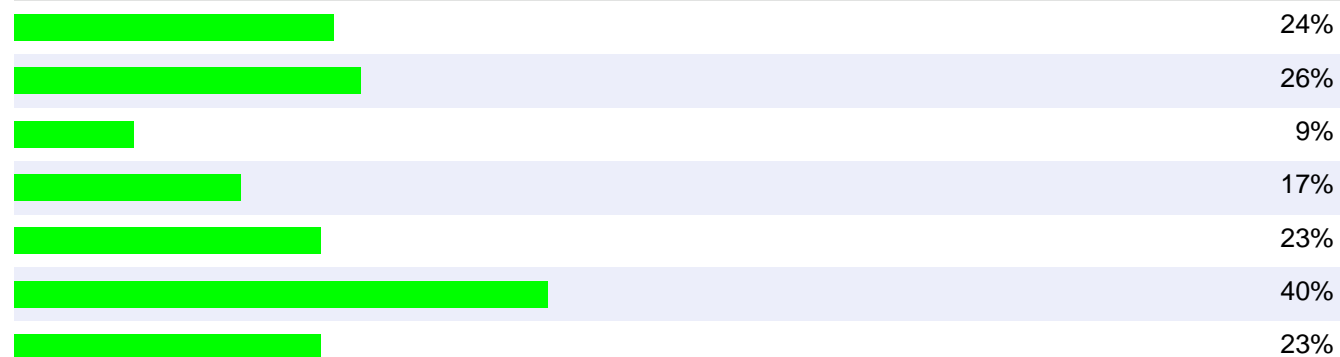
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Percent of patients who reported that their doctors "Always" communicated well.



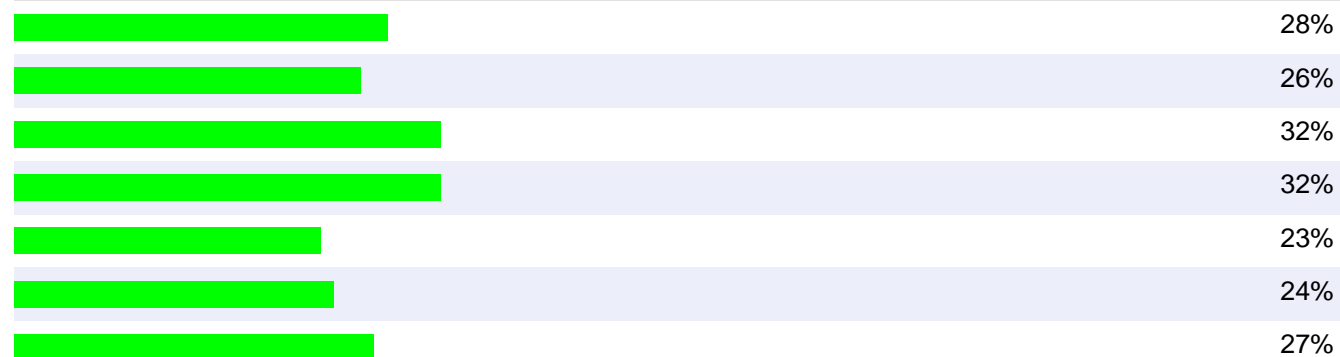
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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Percent of patients who reported that they "Usually" received help as soon as they wanted.



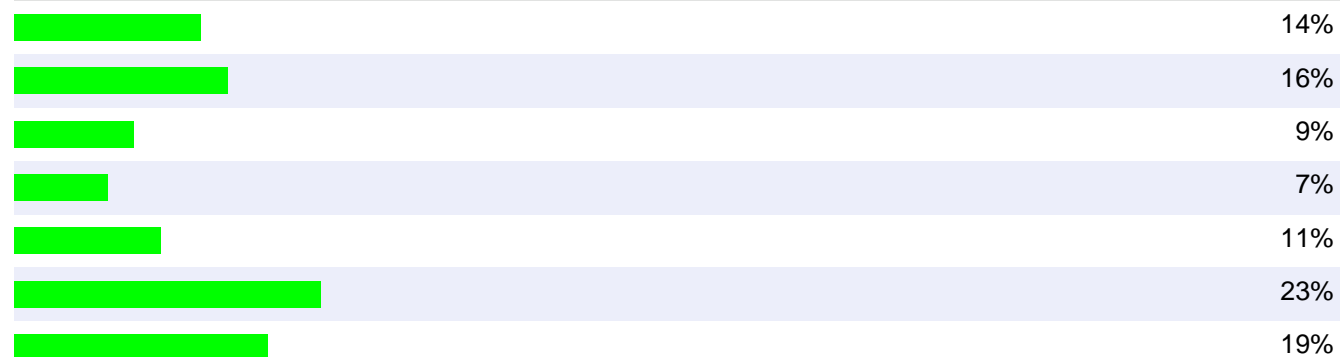
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Percent of patients who reported that they "Always" received help as soon as they wanted.



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Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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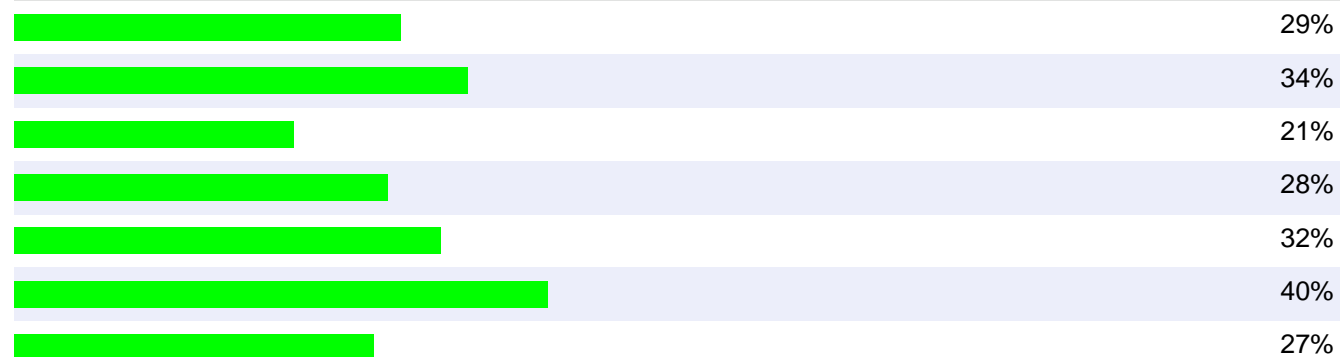
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Percent of patients who reported that their pain was "Always" well controlled.



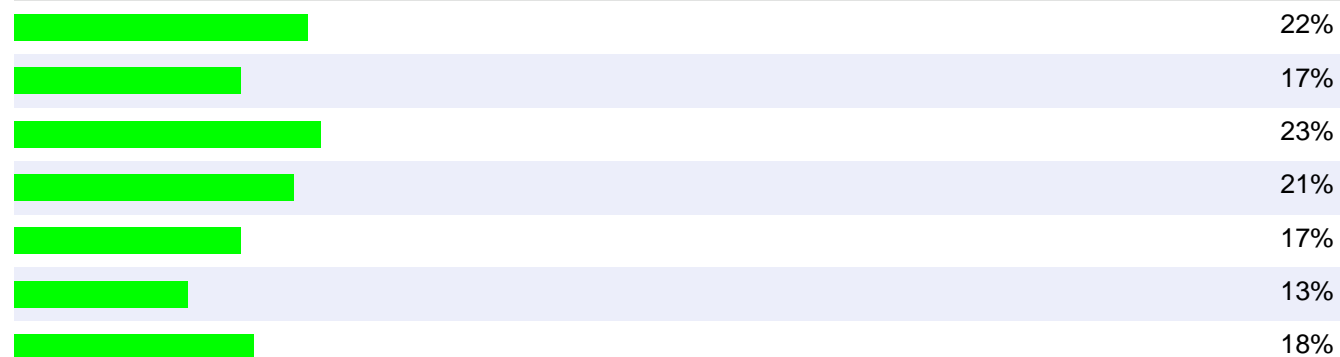
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Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



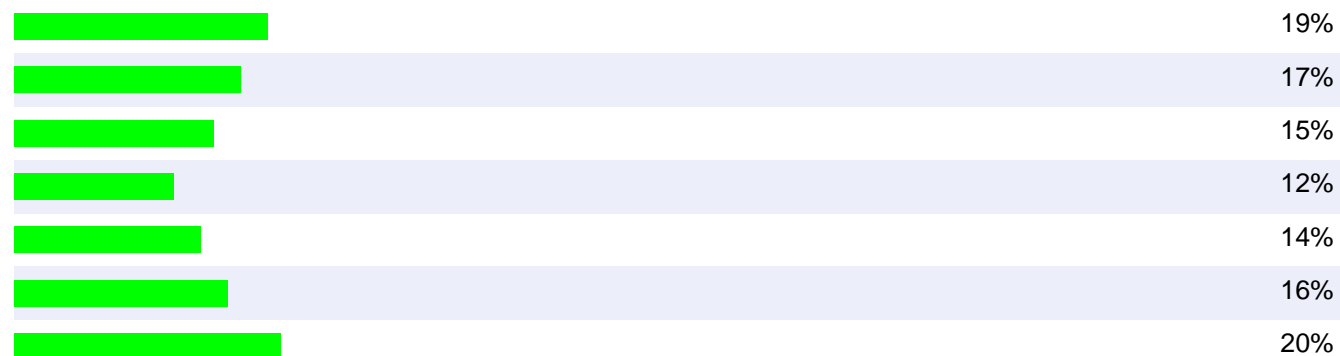
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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



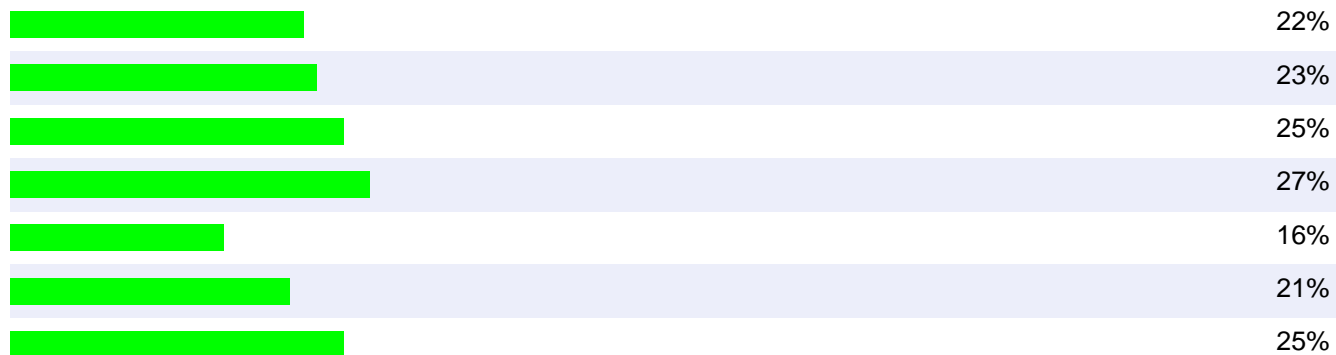
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Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



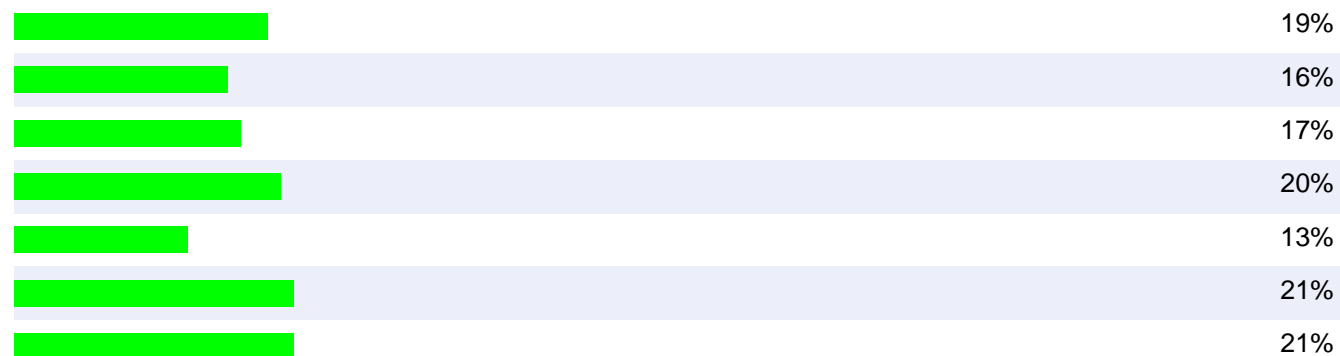
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Percent of patients who reported that their room and bathroom were "Always" clean.



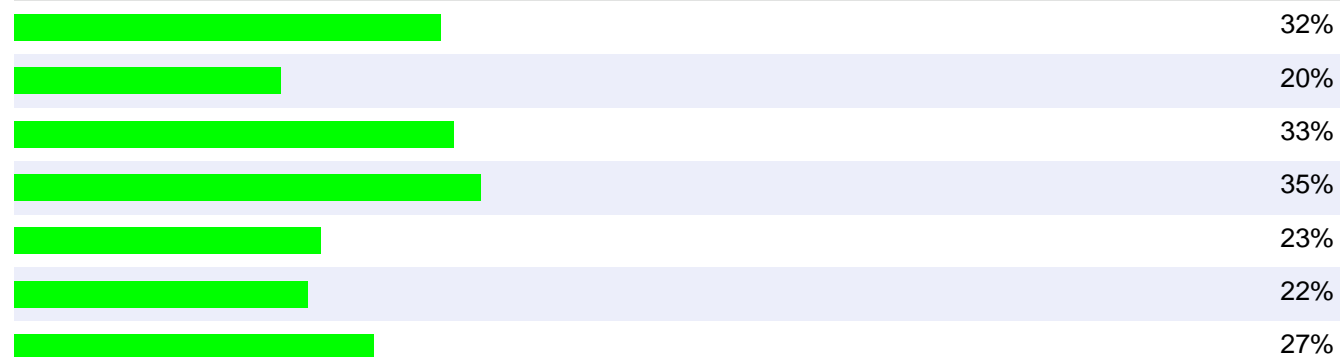
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Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



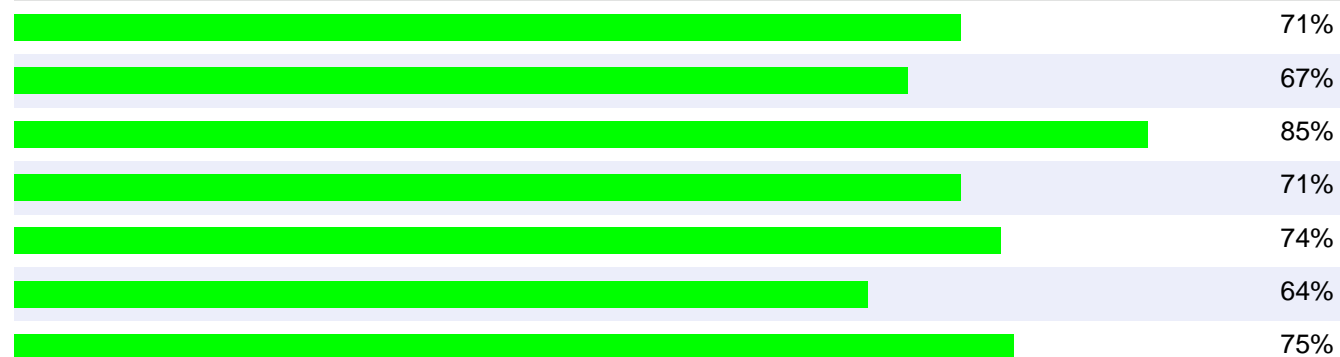
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Percent of patients who reported that the area around their room was "Always" quiet at night.



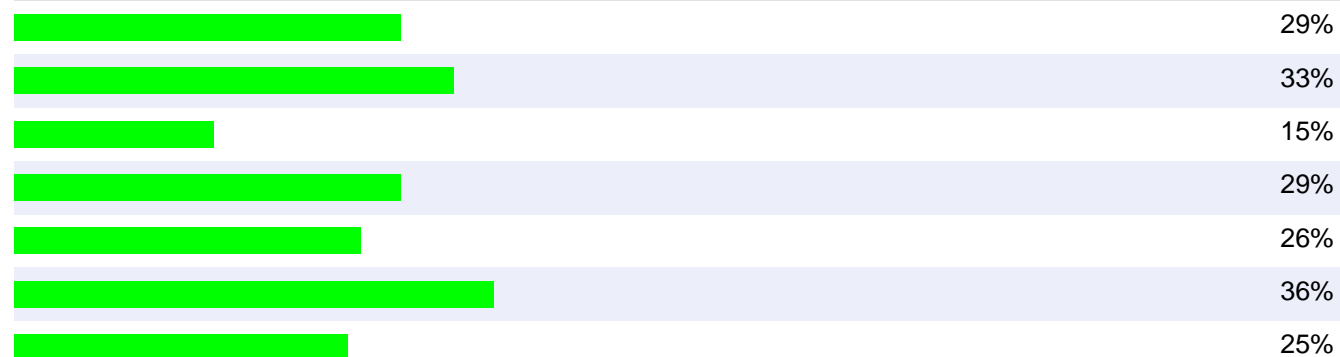
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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



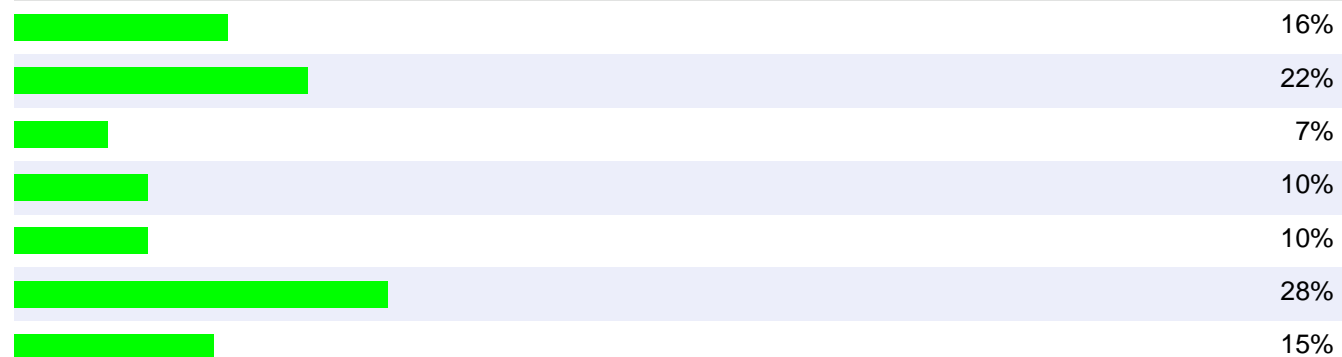
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Percent of patients who reported that they were not given information about what to do during their recovery at home.



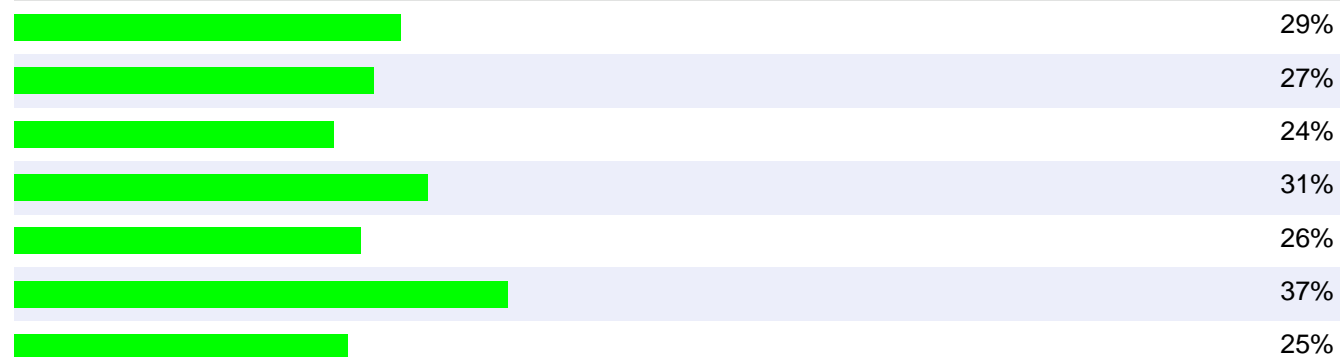
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Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



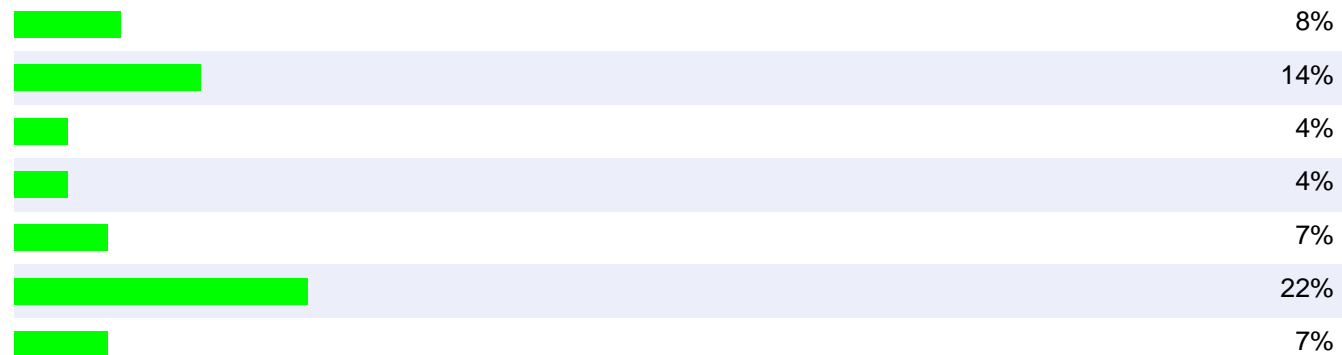
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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



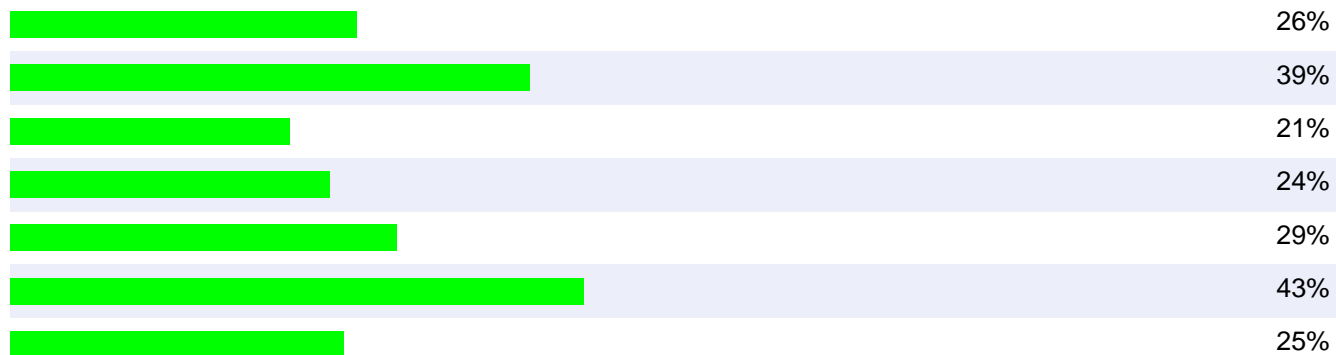
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Percent of patients who reported NO, they would not recommend the hospital.



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Percent of patients who reported YES, they would probably recommend the hospital.

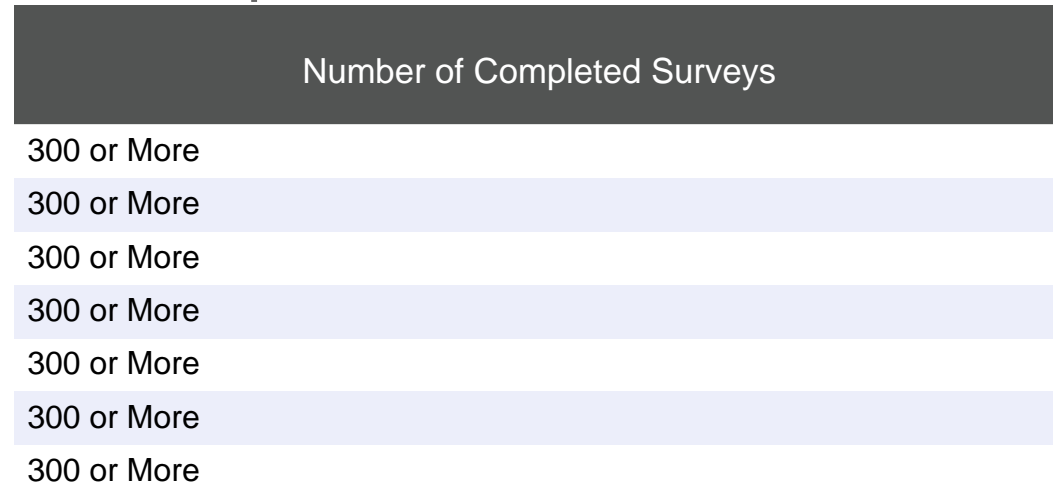


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Percent of patients who reported YES, they would definitely recommend the hospital.



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Survey Response Rate Percent	Survey Footnote
	25%
	10%
	28%
	39%
	27%
	11%
	27%

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Hospital Footnote